

| Department | Project Name | Opened 0-30 Days | Solved | Opened 31-60 Days | Solved | Opened 61-90 Days | Solved | Opened 90+ Days | Solved | Net |
|----------------------|---|------------------|-----------|-------------------|-----------|-------------------|-----------|-----------------|-------------|-----------|
| AG | AG - Charity Resources - Charity Registry | 10 | 9 | 4 | 4 | 3 | 3 | 172 | 172 | 1 |
| AG | AG - Charity Resources - Solicitor Registration | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| AG | AG - CSEA Payments | 0 | 0 | 0 | 0 | 0 | 0 | 9 | 8 | 1 |
| AG | AG - CSEA IWA | 1 | 1 | 0 | 0 | 0 | 0 | 133 | 133 | 0 |
| AG | AG - HCJDC - Ahewa - eCrim | 1 | 1 | 2 | 2 | 5 | 5 | 291 | 289 | 2 |
| AG | AG - HCJDC - HIJIS FQS | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 |
| AG | AG - HCJDC - Sex Offender | 0 | 0 | 0 | 0 | 0 | 0 | 171 | 169 | 2 |
| AG | AG - HCJDC - State Id | 13 | 8 | 12 | 9 | 10 | 9 | 433 | 433 | 9 |
| AG | AG - Notary | 0 | 0 | 0 | 0 | 0 | 0 | 5 | 4 | 1 |
| AG Total | | | 19 | 18 | 15 | 18 | 17 | 1215 | 1209 | 16 |
| ALL | ALL - Calendar - Agendas/Postings | 0 | 0 | 1 | 0 | 0 | 0 | 232 | 231 | 2 |
| ALL | ALL - Feedback App | 0 | 0 | 0 | 0 | 0 | 0 | 11 | 8 | 3 |
| ALL | ALL - Google Search | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 2 | 0 |
| ALL | ALL - HBE - Hawaii Business Express | 6 | 5 | 4 | 3 | 2 | 2 | 1333 | 1321 | 14 |
| ALL | ALL - Motor Vehicle Renewals | 0 | 0 | 1 | 1 | 0 | 0 | 10 | 9 | 1 |
| ALL | ALL - Portal | 2 | 1 | 0 | 0 | 2 | 1 | 404 | 392 | 14 |
| ALL | ALL - Security Incidents | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 2 | 0 |
| ALL | All - Superstore | 0 | 0 | 0 | 0 | 1 | 1 | 103 | 83 | 20 |
| ALL Total | | | 6 | 6 | 4 | 5 | 4 | 2097 | 2048 | 54 |
| B&F | B&F - ERS CMS | 1 | 1 | 15 | 12 | 6 | 5 | 40 | 40 | 4 |
| B&F | B&F - ERS Self-service | 0 | 0 | 3 | 3 | 0 | 0 | 15 | 15 | 0 |
| B&F | B&F - Unclaimed Property Search | 0 | 0 | 0 | 0 | 0 | 0 | 89 | 89 | 0 |
| B&F Total | | | 1 | 18 | 15 | 6 | 5 | 144 | 144 | 4 |
| DAGS | DAGS - CIP | 0 | 0 | 0 | 0 | 0 | 0 | 174 | 167 | 7 |
| DAGS | DAGS - eDeposit | 1 | 1 | 1 | 1 | 0 | 0 | 1 | 1 | 0 |
| DAGS | DAGS - SPO | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 1 |
| DAGS Total | | | 1 | 2 | 2 | 0 | 0 | 176 | 168 | 8 |
| DBEDT | DBEDT - BDSO / CBED Website | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 |
| DBEDT | DBEDT - Energy Project Registry | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 |
| DBEDT | DBEDT - Energy site | 0 | 0 | 0 | 0 | 0 | 0 | 12 | 12 | 0 |
| DBEDT | DBEDT - Film Permit | 0 | 0 | 1 | 1 | 7 | 7 | 50 | 50 | 0 |
| DBEDT | DBEDT - Hawaii Clean Energy Initiative | 0 | 0 | 1 | 1 | 0 | 0 | 30 | 30 | 0 |
| DBEDT Total | | | 0 | 3 | 3 | 7 | 7 | 93 | 92 | 1 |
| DCCA | DCCA - Agent Search | 0 | 0 | 0 | 0 | 0 | 0 | 5 | 5 | 0 |
| DCCA | DCCA - Annuals | 11 | 6 | 9 | 9 | 3 | 3 | 271 | 263 | 13 |
| DCCA | DCCA - Applications | 0 | 0 | 1 | 1 | 0 | 0 | 54 | 50 | 4 |
| DCCA | DCCA - Business Entity List Builder | 0 | 0 | 0 | 0 | 0 | 0 | 24 | 24 | 0 |
| DCCA | DCCA - Business Name Search | 0 | 0 | 0 | 0 | 0 | 0 | 30 | 29 | 1 |
| DCCA | DCCA - COGS | 0 | 0 | 0 | 0 | 0 | 0 | 49 | 46 | 3 |
| DCCA | DCCA - Condo - AOA | 0 | 0 | 0 | 0 | 0 | 0 | 149 | 149 | 0 |
| DCCA | DCCA - DFI - Payments | 0 | 0 | 0 | 0 | 0 | 0 | 24 | 24 | 0 |
| DCCA | DCCA - HIDS Online RPA | 0 | 0 | 0 | 0 | 0 | 0 | 97 | 96 | 1 |
| DCCA | DCCA - HIDS RPA UI | 0 | 0 | 0 | 0 | 0 | 0 | 207 | 207 | 0 |
| DCCA | DCCA - HILS Insurance Renewals | 4 | 2 | 2 | 1 | 2 | 1 | 201 | 200 | 5 |
| DCCA | DCCA - Inikua - Insurance | 0 | 0 | 0 | 0 | 0 | 0 | 66 | 65 | 1 |
| DCCA | DCCA - Insurance Licensee CE Verification | 0 | 0 | 0 | 0 | 1 | 1 | 41 | 40 | 1 |
| DCCA | DCCA - Insurance CE Provider | 1 | 1 | 0 | 0 | 0 | 0 | 69 | 69 | 0 |
| DCCA | DCCA - Insurance License Search | 0 | 0 | 0 | 0 | 0 | 0 | 21 | 21 | 0 |
| DCCA | DCCA - ISCO | 0 | 0 | 0 | 0 | 0 | 0 | 23 | 21 | 2 |
| DCCA | DCCA - MFDR | 0 | 0 | 0 | 0 | 0 | 0 | 56 | 54 | 2 |
| DCCA | DCCA - NEW COGS - Certificate of Good Standing | 0 | 0 | 0 | 0 | 0 | 0 | 55 | 54 | 1 |
| DCCA | DCCA - Old Initials | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 |
| DCCA | DCCA - Online Doc Retrieval | 2 | 1 | 4 | 4 | 3 | 3 | 153 | 143 | 11 |
| DCCA | DCCA - PVL List Builder | 0 | 0 | 0 | 0 | 1 | 1 | 107 | 106 | 1 |

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| DCCA | DCCA - PVL Renewals | 14 | 10 | 6 | 6 | 11 | 9 | 809 | 807 | 8 |
| DCCA | DCCA - PVL Search | 0 | 0 | 0 | 0 | 1 | 1 | 60 | 60 | 0 |
| DCCA | DCCA - Real Estate CE | 0 | 0 | 1 | 1 | 3 | 3 | 255 | 255 | 0 |
| DCCA | DCCA - RICO - Complaint Management System | 0 | 0 | 0 | 0 | 2 | 2 | 88 | 87 | 1 |
| DCCA Total | | | 20 | 23 | 22 | 27 | 24 | 2915 | 2876 | 55 |
| DHRD | DHRD - Applications | 0 | 0 | 0 | 0 | 0 | 0 | 28 | 28 | 0 |
| DHRD Total | | | 0 | 0 | 0 | 0 | 0 | 28 | 28 | 0 |
| DLIR | DLIR - Green LMI | 2 | 2 | 0 | 0 | 3 | 3 | 144 | 144 | 0 |
| DLIR | DLIR - Hawaii Unemployment Insurance Express | 4 | 2 | 0 | 0 | 0 | 0 | 570 | 565 | 7 |
| DLIR Total | | | 4 | 0 | 0 | 3 | 3 | 714 | 709 | 7 |
| DLNR | DLNR - BARS | 11 | 9 | 14 | 12 | 35 | 34 | 1278 | 1097 | 186 |
| DLNR | DLNR - BOC Backend | 12 | 4 | 13 | 5 | 24 | 12 | 656 | 551 | 133 |
| DLNR | DLNR - BOC Bulk Download | 0 | 0 | 5 | 5 | 8 | 8 | 59 | 53 | 6 |
| DLNR | DLNR - BOC Doc Search and Retrieval | 2 | 1 | 0 | 0 | 1 | 1 | 169 | 168 | 2 |
| DLNR | DLNR - BOC Documents | 0 | 0 | 0 | 0 | 0 | 0 | 32 | 32 | 0 |
| DLNR | DLNR - BOC eRecording | 33 | 23 | 24 | 23 | 0 | 0 | 51 | 51 | 11 |
| DLNR | DLNR - CMLS (Fishing Catch Report) | 0 | 0 | 1 | 1 | 1 | 1 | 228 | 225 | 3 |
| DLNR | DLNR - CMLS (internal system) | 0 | 0 | 0 | 0 | 0 | 0 | 41 | 32 | 9 |
| DLNR | DLNR - CMLS (public) | 2 | 2 | 0 | 0 | 0 | 0 | 183 | 183 | 0 |
| DLNR | DLNR - CRVS | 5 | 5 | 10 | 10 | 11 | 9 | 241 | 226 | 17 |
| DLNR | DLNR - Fresh Water Game Fishing License | 0 | 0 | 0 | 0 | 0 | 0 | 33 | 30 | 3 |
| DLNR | DLNR - Hunting | 0 | 0 | 0 | 0 | 0 | 0 | 10 | 9 | 1 |
| DLNR | DLNR - Hunting - Existing Application | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 2 | 0 |
| DLNR | DLNR - Hunting - New Application | 0 | 0 | 0 | 0 | 0 | 0 | 74 | 74 | 0 |
| DLNR | DLNR - Statewide Camping System | 1 | 1 | 0 | 0 | 11 | 10 | 484 | 476 | 9 |
| DLNR | DLNR - Trail Access Hosting | 0 | 0 | 0 | 0 | 0 | 0 | 68 | 68 | 0 |
| DLNR | DLNR - UCC Filings | 0 | 0 | 1 | 1 | 2 | 2 | 193 | 190 | 3 |
| DLNR | DLNR - Vessel Reg Renewal | 0 | 0 | 0 | 0 | 10 | 10 | 245 | 243 | 2 |
| DLNR | DLNR - Wiki Permits | 1 | 1 | 0 | 0 | 1 | 1 | 151 | 151 | 0 |
| DLNR Total | | | 46 | 68 | 57 | 104 | 88 | 4198 | 3861 | 385 |
| DOE | DOE - HTSB - Alfresco site | 12 | 9 | 9 | 8 | 9 | 9 | 210 | 205 | 9 |
| DOE | DOE - HTSB - Customer Support | 160 | 129 | 277 | 270 | 216 | 216 | 4815 | 4814 | 39 |
| DOE | DOE - HTSB - Data Cleanup | 0 | 0 | 0 | 0 | 0 | 0 | 8 | 8 | 0 |
| DOE | DOE - HTSB - Phase VI | 7 | 5 | 4 | 3 | 9 | 9 | 20 | 18 | 5 |
| DOE | DOE - HTSB - Teacher's Licensing System | 8 | 7 | 12 | 12 | 15 | 13 | 640 | 633 | 10 |
| DOE | DOE - HTSB Phase V.1 | 0 | 0 | 0 | 0 | 0 | 0 | 22 | 21 | 1 |
| DOE | DOE - HTSB Phase VII | 2 | 0 | 6 | 0 | 5 | 2 | 14 | 2 | 23 |
| DOE | DOE - HTSB Tech Support | 15 | 8 | 26 | 12 | 18 | 16 | 250 | 242 | 31 |
| DOE | DOE - HTSB-Phase V | 0 | 0 | 0 | 0 | 0 | 0 | 49 | 49 | 0 |
| DOE Total | | | 158 | 334 | 305 | 272 | 265 | 6028 | 5992 | 118 |
| DOH | DOH-Vital Records | 1 | 1 | 2 | 2 | 0 | 0 | 72 | 68 | 4 |
| DOH | DOH - EDRS - Electronic Death Registration System | 2 | 2 | 0 | 0 | 0 | 0 | 10 | 8 | 2 |
| DOH | DOH - EDRS - Phase I | 0 | 0 | 0 | 0 | 0 | 0 | 370 | 370 | 0 |
| DOH | DOH - EDRS - Phase II Enhancement Requests-1 | 0 | 0 | 0 | 0 | 0 | 0 | 25 | 25 | 0 |
| DOH | DOH - EDRS - Phase II Enhancement Requests-2 | 0 | 0 | 0 | 0 | 0 | 0 | 26 | 26 | 0 |
| DOH | DOH - EDRS - Phase II Enhancement Requests-3 | 0 | 0 | 0 | 0 | 0 | 0 | 27 | 27 | 0 |
| DOH | DOH - EDRS - Phase II Enhancement Requests-4 | 1 | 1 | 0 | 0 | 0 | 0 | 116 | 116 | 0 |
| DOH | DOH - EMRS | 18 | 10 | 12 | 12 | 31 | 31 | 382 | 377 | 13 |
| DOH | DOH - Payment Portal (SLD) | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 2 | 0 |
| DOH | DOH - TB System | 17 | 5 | 11 | 9 | 0 | 0 | 0 | 0 | 14 |
| DOH | DOH - Wastewater Permits | 1 | 0 | 0 | 0 | 0 | 0 | 74 | 74 | 1 |
| DOH Total | | | 19 | 25 | 23 | 31 | 31 | 1104 | 1093 | 34 |
| DOT | DOT - Airport Flight Info | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| DOT | DOT - Airport Status | 0 | 0 | 0 | 0 | 0 | 0 | 5 | 5 | 0 |

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| DOT | DOT - HNL Surplus Auction | 0 | 0 | 0 | 0 | 1 | 1 | 68 | 68 | 0 |
| DOT | DOT - TRCC | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 2 | 1 |
| DOT Total | | | 0 | 0 | 0 | 1 | 1 | 76 | 75 | 1 |
| DPS | DPS - NED - Narcotics Registration Renewal | 5 | 5 | 8 | 8 | 8 | 8 | 161 | 161 | 0 |
| DPS Total | | | 5 | 8 | 8 | 8 | 8 | 161 | 161 | 0 |
| GOV | GOV - Governor Appointments | 0 | 0 | 0 | 0 | 0 | 0 | 40 | 40 | 0 |
| GOV | GOV - Online Messages Request System | 0 | 0 | 0 | 0 | 0 | 0 | 51 | 51 | 0 |
| GOV Total | | | 0 | 0 | 0 | 0 | 0 | 91 | 91 | 0 |
| HAWAII | Hawaii - Camping - Big Island | 0 | 0 | 0 | 0 | 0 | 0 | 111 | 101 | 10 |
| HAWAII | Hawaii - DPW - Flood | 0 | 0 | 0 | 0 | 0 | 0 | 15 | 14 | 1 |
| HAWAII | Hawaii - DPW - Traffic | 0 | 0 | 0 | 0 | 0 | 0 | 20 | 18 | 2 |
| HAWAII | Hawaii - Motor Vehicle Renewals | 0 | 0 | 0 | 0 | 2 | 2 | 29 | 28 | 1 |
| HAWAII | Hawaii - Police Site | 0 | 0 | 0 | 0 | 0 | 0 | 93 | 92 | 1 |
| HAWAII | Hawaii - Property Tax Payments | 0 | 0 | 0 | 0 | 0 | 0 | 88 | 87 | 1 |
| HAWAII | Hawaii - Water Payments | 0 | 0 | 1 | 0 | 0 | 0 | 50 | 48 | 3 |
| HAWAII Total | | | 0 | 1 | 0 | 2 | 2 | 406 | 388 | 19 |
| HCE | HCE - Hawaii Compliance Express | 0 | 0 | 3 | 3 | 14 | 14 | 983 | 978 | 5 |
| HCE Total | | | 0 | 3 | 3 | 14 | 14 | 983 | 978 | 5 |
| HCEE | HCEE - Alfresco | 0 | 0 | 0 | 0 | 0 | 0 | 66 | 66 | 0 |
| HCEE Total | | | 0 | 0 | 0 | 0 | 0 | 66 | 66 | 0 |
| HIC | HIC - Call Experts | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| HIC | HIC - ActiTime | 0 | 0 | 1 | 1 | 0 | 0 | 5 | 5 | 0 |
| HIC | HIC - Appointments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| HIC | HIC - Bank Returns | 0 | 0 | 0 | 0 | 0 | 0 | 117 | 116 | 1 |
| HIC | HIC - Change Management | 113 | 109 | 88 | 87 | 100 | 99 | 5907 | 5855 | 58 |
| HIC | HIC - CMS | 0 | 0 | 0 | 0 | 0 | 0 | 5 | 4 | 1 |
| HIC | HIC - Collections | 37 | 18 | 20 | 10 | 50 | 48 | 1122 | 1119 | 34 |
| HIC | HIC - Customer Billing System | 2 | 0 | 1 | 1 | 0 | 0 | 51 | 43 | 10 |
| HIC | HIC - Documentaion & Policy's | 0 | 0 | 0 | 0 | 0 | 0 | 5 | 3 | 2 |
| HIC | HIC - eHawaii.common components | 0 | 0 | 0 | 0 | 0 | 0 | 6 | 6 | 0 |
| HIC | HIC - Event Registration | 0 | 0 | 0 | 0 | 0 | 0 | 19 | 19 | 0 |
| HIC | HIC - Funds Transfer Registry | 0 | 0 | 0 | 0 | 0 | 0 | 34 | 19 | 15 |
| HIC | HIC - General TO-DO | 6 | 2 | 5 | 4 | 6 | 6 | 852 | 809 | 48 |
| HIC | HIC - Hana - BREGs Business Info | 0 | 0 | 0 | 0 | 0 | 0 | 18 | 18 | 0 |
| HIC | HIC - hic.ehawaii.gov | 0 | 0 | 0 | 0 | 1 | 1 | 9 | 9 | 0 |
| HIC | HIC - Kala | 3 | 1 | 3 | 1 | 0 | 0 | 283 | 263 | 24 |
| HIC | HIC - Kala Payment Portal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| HIC | HIC - Kala-Refunds | 1 | 1 | 5 | 5 | 2 | 1 | 28 | 24 | 5 |
| HIC | HIC - Lala - User Management and Authentication | 0 | 0 | 0 | 0 | 0 | 0 | 168 | 161 | 7 |
| HIC | HIC - Load Balancing | 0 | 0 | 0 | 0 | 0 | 0 | 8 | 8 | 0 |
| HIC | HIC - New User Interfaces | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 1 | 1 |
| HIC | HIC - Newsletter | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 2 | 0 |
| HIC | HIC - Other Maintenance Applications | 0 | 0 | 0 | 0 | 0 | 0 | 149 | 138 | 11 |
| HIC | HIC - Palapala (Data Archival/ Retrieval) | 0 | 0 | 0 | 0 | 0 | 0 | 7 | 7 | 0 |
| HIC | HIC - Portal Reminder Service | 0 | 0 | 0 | 0 | 0 | 0 | 20 | 20 | 0 |
| HIC | HIC - Portal UI Review | 0 | 0 | 0 | 0 | 0 | 0 | 35 | 33 | 2 |
| HIC | HIC - Refund Requests | 20 | 15 | 15 | 15 | 24 | 24 | 1260 | 1245 | 20 |
| HIC | HIC - Reports | 0 | 0 | 0 | 0 | 0 | 0 | 154 | 128 | 26 |
| HIC | HIC - Scheduling | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| HIC | HIC - Secure Download | 0 | 0 | 0 | 0 | 0 | 0 | 16 | 16 | 0 |
| HIC | HIC - Secure File Transfer Services | 0 | 0 | 0 | 0 | 0 | 0 | 77 | 74 | 3 |
| HIC | HIC - SOX Compliance | 0 | 0 | 0 | 0 | 0 | 0 | 42 | 39 | 3 |
| HIC | HIC - SysAdmin | 2 | 1 | 1 | 0 | 2 | 2 | 48 | 45 | 5 |
| HIC | HIC - Web Mail | 0 | 0 | 0 | 0 | 0 | 0 | 7 | 7 | 0 |

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|------------------------|---------------------------------------|------------------|------------|-------------------|------------|-------------------|--------------|-----------------|--------------|-------------|
| HIC | HIC - Website Support | 0 | 0 | 0 | 0 | 0 | 0 | 239 | 219 | 20 |
| HIC | HIC - www01 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 2 | 0 |
| HIC | HIC - Wordpress - General | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 1 |
| HIC Total | | 147 | 139 | 124 | 185 | 181 | 10698 | 10458 | 298 | |
| HONOLULU | Honolulu - Gross Liquor Sales | 0 | 0 | 0 | 0 | 0 | 0 | 6 | 6 | 0 |
| HONOLULU Total | | 0 | 0 | 0 | 0 | 0 | 6 | 6 | 0 | |
| JUDICIARY | Judiciary - Surveys | 0 | 0 | 0 | 0 | 0 | 0 | 25 | 25 | 0 |
| JUDICIARY | Judiciary - ADLRO | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 1 | 1 |
| JUDICIARY | Judiciary - Alfresco site | 1 | 1 | 2 | 2 | 3 | 2 | 164 | 161 | 4 |
| JUDICIARY | Judiciary - Applications | 0 | 0 | 0 | 0 | 0 | 0 | 15 | 11 | 4 |
| JUDICIARY | Judiciary - eTraffic Rewrite | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 3 | 0 |
| JUDICIARY | Judiciary - Hosting | 0 | 0 | 0 | 0 | 0 | 0 | 208 | 208 | 0 |
| JUDICIARY | Judiciary - Jury Pool | 0 | 0 | 0 | 0 | 0 | 0 | 55 | 55 | 0 |
| JUDICIARY | Judiciary - Kalaiwa Traffic Abstracts | 0 | 0 | 1 | 0 | 0 | 0 | 203 | 193 | 11 |
| JUDICIARY | Judiciary - Land Court Petitions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| JUDICIARY | Judiciary - Motor Vehicle Services | 0 | 0 | 0 | 0 | 0 | 0 | 46 | 44 | 2 |
| JUDICIARY | Judiciary - VIPS | 1 | 1 | 3 | 3 | 0 | 0 | 190 | 190 | 0 |
| JUDICIARY | Judiciary - Warrants | 2 | 2 | 2 | 2 | 1 | 1 | 262 | 260 | 2 |
| JUDICIARY Total | | 4 | 8 | 7 | 4 | 3 | 1173 | 1151 | 24 | |
| KAUAI | Kauai - ebill | 0 | 0 | 0 | 0 | 1 | 0 | 5 | 1 | 5 |
| KAUAI | Kauai - Kiosk | 0 | 0 | 0 | 0 | 0 | 0 | 6 | 6 | 0 |
| KAUAI | Kauai - Motor Vehicle Renewals | 0 | 0 | 0 | 0 | 0 | 0 | 62 | 62 | 0 |
| KAUAI | Kauai - Property Tax Payment | 0 | 0 | 0 | 0 | 0 | 0 | 68 | 65 | 3 |
| KAUAI | Kauai - Sewer Payment | 0 | 0 | 0 | 0 | 0 | 0 | 29 | 29 | 0 |
| KAUAI Total | | 0 | 0 | 0 | 0 | 1 | 0 | 170 | 163 | 8 |
| LG | LG - Name Change | 0 | 0 | 0 | 0 | 0 | 0 | 6 | 1 | 5 |
| LG Total | | 0 | 0 | 0 | 0 | 0 | 0 | 6 | 1 | 5 |
| MAUI | Maui - Motor Vehicle Renewals | 2 | 0 | 0 | 0 | 1 | 1 | 155 | 152 | 5 |
| MAUI | Maui - Property Tax Payments | 0 | 0 | 0 | 0 | 0 | 0 | 19 | 19 | 0 |
| MAUI | Maui - Water/Sewer Payments | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 |
| MAUI Total | | 0 | 0 | 0 | 0 | 1 | 1 | 175 | 172 | 5 |
| TAX | TAX - Auhau | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 |
| TAX | TAX - Booklet request | 0 | 0 | 0 | 0 | 0 | 0 | 15 | 15 | 0 |
| TAX | TAX - Bulk Filing | 0 | 0 | 12 | 11 | 0 | 0 | 2 | 1 | 2 |
| TAX | TAX - eFile | 12 | 4 | 5 | 5 | 8 | 5 | 1530 | 1495 | 46 |
| TAX | TAX - Marketing | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 2 | 0 |
| TAX | Tax - MEF | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 1 | 2 |
| TAX | TAX - Tax License Search | 0 | 0 | 0 | 0 | 0 | 0 | 56 | 56 | 0 |
| TAX | TAX - Tax Refund Search (TRS) | 0 | 0 | 0 | 0 | 0 | 0 | 20 | 20 | 0 |
| TAX | TAX - Tomcat eFile | 0 | 0 | 0 | 0 | 0 | 0 | 18 | 18 | 0 |
| TAX Total | | 4 | 17 | 16 | 8 | 5 | 1647 | 1608 | 51 | |
| Grand Total | | | 434 | 673 | 604 | 697 | 659 | 34370 | 33538 | 1098 |