

Project Summary

Office of Enterprise Technology Services



Project Name: Single Sign-On Azure AD B2C Support - Amendment 2

Business Model: Fixed Rate

Project Overview

Problem – NIC Hawaii has authorized DCCA access to the eHawaii.gov Single Sign-On (SSO) service, which integrates with ETS's Azure AD B2C service. NIC Hawaii Customer Service provides support for the SSO login service and has done so without payment since DCCA began using this service in February 2021.

Solution – This Statement of Work defines the pricing structure to cover NIC Hawaii's Customer Service support for DCCA Professional Vocational Licenses (PVL) and Business Registration (BREG) inquiries. This pricing will be effective February 2023.

Additional Benefit – Customers will continue to receive the same level of service from NIC Hawaii on PVL and BREG inquiries.

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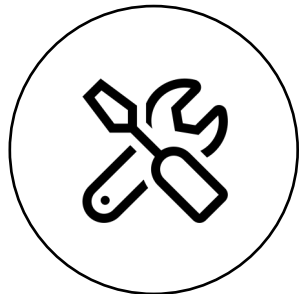


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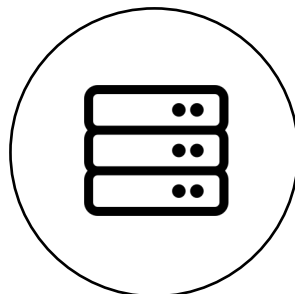
Fees & Cost Structure

\$ 0.00



Development

\$ 0



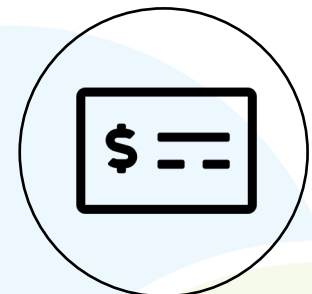
Hosting
(Annual)

\$ 0.00



Maintenance/Support
(Annual)

\$ 2,000**



Fees
(Monthly)

- **\$2,000 + GET per month for up to 1,000 inquiries and \$2.00 + GET per inquiry thereafter.